



To whom it may concern:

I have worked with Carrie Olejnik for the past 5+ years in my position as IT Director of MKK Consulting Engineers, Inc. Our headquarters are in Denver, Colorado and we have offices in Billings, Montana and Cheyenne, Wyoming.

In the summer of 2005, MKK made a decision to move our corporate headquarters. As with any corporate office move, the transition of our Telco & Communications systems was a mission critical part of the project. Carrie worked as an extension of our IT team and showed us that her knowledge and industry experience was invaluable.

The first phase of the project was to replace our aging Nortel Meridian Key System and deploy a telephone technology that would grow with us in our new facility. With COMtuity's assistance, we evaluated 3 potential platforms: Intertel, Cisco and Shoretel. MKK selected Shoretel because of its abundance of features, the system's reliability and Shoretel's ease of management.

The second phase of our project was to insure we had analog and T1 dial tone plus Frame Relay services at the new location. COMtuity designed our Qwest POTs lines and PRI Voice T1, they ordered the lines, the DID numbers, and made sure all of the circuits were configured correctly for our new Shoretel phone system. In addition, COMtuity coordinated the move of our Frame Relay circuit insuring that we had connectivity at the new headquarters on time for the office opening.

With COMtuity coordinating the circuits as well as the phone system, our involvement in this part of the project was minimal. It was absolutely a life-saver to have Comtuity handling our communications infrastructure so I could focus on other critical aspects of the move. I was not surprised in the least that our project was a success thanks to COMtuity's partnership!

I'm very loyal to my vendors, and COMtuity is high on my list of preferred partners. I have found Carrie to be very thorough and competent. She's also very passionate about her work. I'm sure you would agree, these are qualities you'd like to have in your IT & Telco Consultant.

Currently we are working with Carrie on an analysis & cost optimization project for all of our telecommunications services, and we look forward to our continuing partnership with her in this and future endeavors.

Please feel free to call me if you have questions about our successes with COMtuity.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Aggson", is written over a light blue circular stamp.

Michael Aggson
IT Director
MKK Consulting Engineers, Inc.
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